



## **Accessibility Feedback Process**

At JD Aero Technical Inc. we are committed to ensuring accessibility for all individuals, including employees and members of the public. As part of our dedication to meeting the requirements outlined in the Accessible Canada Act and the Accessible Canada Regulations, we have developed a comprehensive feedback process to receive input on our accessibility plan and to address any barriers faced by individuals when interacting with our organization.

Our feedback process is designed to facilitate open communication and continuous improvement in the following areas:

### **1. \*\*Receiving Feedback on Accessibility Plan:\*\***

- Individuals can provide feedback on our accessibility plan by contacting Lauren Kroll, Human Resources Administrator.
- Feedback can be submitted anonymously to encourage candid input without the need for personal information.
- Feedback can be provided through multiple channels, including:
  - Mail
  - Telephone
  - Email

### **2. \*\*Addressing Barriers Faced by Employees and the Public:\*\***

- Individuals are encouraged to report any barriers encountered when interacting with our organization, whether online, in person, or by phone.
- The feedback will be received by Lauren Kroll and will be addressed promptly and effectively.
- We acknowledge feedback in the same manner it was received, ensuring transparency and accountability in our response process.

By implementing this feedback process, we aim to promote a culture of inclusivity and accessibility within our organization. We value the input of everyone and are committed to using feedback to continuously improve our accessibility initiatives.

For more information or to provide feedback, please contact:

Lauren Kroll  
Human Resources Administrator  
705-779-3977 ext. 204  
info@jdaeromaintenance.com

Thank you for your ongoing support as we work towards creating a more accessible and inclusive environment for everyone.